

June 1, 2019

**RE: Ambulance Transportation (Professional Reimbursement Policy – New)**


Dear Provider:

Beginning with dates of service on or after September 1, 2019, Anthem Blue Cross and Blue Shield (Anthem) will implement the new professional reimbursement policy, Ambulance Transportation. This policy allows reimbursement for ambulance transport and services and supplies associated with transport to the nearest facility equipped to treat the member. The policy details services that are included in the base rate, services reimbursed separately from the base rate, when ambulance response and treatment with no transport is reimbursable, and when services are not reimbursable.

For more information, view this policy online. Go to [anthem.com](http://anthem.com) | **Providers** | Select **Find Resources for Your State**, and pick **Colorado** | Under *Provider Resources heading*, select **Policies and Guidelines** | Under *More Resources heading*, Under *Reimbursement Policies*, select [Find Reimbursement Policies for Professionals](#), then select **Ambulance Transport**.

If you have questions or need further information, please contact your contract manager. Thank you as always for everything you do for our members.

Sincerely,

A handwritten signature in black ink, appearing to read "Janet Pogar".

Janet Pogar  
RVP, Provider Solutions  
Anthem Blue Cross and Blue Shield