

August 1, 2018

Re: Update to AIM Level of Care Musculoskeletal Surgery Clinical Guidelines

Dear Provider:

Anthem Blue Cross and Blue Shield and our subsidiary company, HMO Colorado (Anthem), is writing to inform you of updated to the following AIM Specialty Health® (AIM) Clinical Guidelines for Musculoskeletal Surgery.

Updates to AIM Level of Care Musculoskeletal Surgery Clinical Appropriateness Guidelines

Beginning with dates of review on and after November 1, 2018, the following updates will apply to AIM **Level of Care Musculoskeletal Surgery** Clinical Appropriateness Guidelines:

- Addition of criteria for observation in surgical settings, ambulatory surgical centers, and hospital outpatient departments
- Addition of staff, equipment, and resource capabilities in outpatient surgery
- Modifications to the inpatient admission criteria

Ordering and servicing providers may submit pre-certification requests to AIM in one of the following ways:

- Access AIM **ProviderPortal**SM directly at providerportal.com. Online access is available 24/7 to process orders in real-time, and is the fastest and most convenient way to request authorization.
- Access AIM via the Availity Web Portal at availability.com
- Call the AIM Contact Center toll-free number: 877-291-0366, Monday–Friday, 8:00 a.m.–6:00 p.m. MT.

For questions related to guideline updates, please contact AIM via email at aim.guidelines@aimspecialtyhealth.com.

To access and download a copy of the current guidelines, go to <http://www.aimspecialtyhealth.com/marketing/guidelines/185/index.html>

We value and appreciate you as our partner in providing quality care, and appreciate your continued participation in our network.

Sincerely,



Elizabeth Kraft, M.D.
Medical Director
Anthem Blue Cross and Blue Shield